

January 17, 2020  
AIRDO Co., Ltd.**Regarding Changes to Start Dates, Times, and Some Fares for Reservations and Purchases for Flights Between Sunday, March 29, 2020 and Saturday, October 24, 2020****～Reservations and purchases can be made for flights during Golden Week, summer holidays, and fall holidays.～**

AIRDO Co., Ltd. (hereinafter, “AIRDO”) announces that it has made the following decision regarding the start dates and times for the reservation and purchase of base fares and specific flight discount fares for flights during the period from Sunday, March 29, 2020 to Saturday, October 24, 2020.

A variety of fare plans are being made available to meet the needs of our customers’ budgets and plans, and reservations and purchases can be made up to nine months in advance, even for flights during Golden Week, summer holidays, and fall holidays. We have also reviewed the conditions of use for some fares in order to improve convenience for our customers.

We hope you find AIRDO even more beneficial and convenient for vacations, business trips, and homecomings.

**1. Overview of Fares Available for Purchase**

Base Fares, Specific Flight Discount Fares, and Award Tickets

Notes:

- For more information on applicable fares, please refer to the Fare List, which is provided separately.
- More information on each fare’s conditions of use as well as specific flights and fare amounts will be provided soon.

**2. Start Date and Time for Reservations and Purchases**

Date	Time	Fares	Sale period
Wednesday, January 29, 2020	0:00 (midnight)	<ul style="list-style-type: none"> <li>• One way fare</li> <li>• Child fare</li> <li>• Round trip fare</li> </ul>	Sunday, March 29, 2020 to Saturday, October 24, 2020
	11:00～	• Base fare excluding the fares shown above	
		<ul style="list-style-type: none"> <li>• Specific flight discount fares</li> <li>• Award tickets</li> </ul>	

Notes:

- The start time for reservations and purchases varies according to the fare being used.
- The start date and time for reservations and purchases are subject to change.
- The Reservation and Information Center opens at 6:30 that day. (Please be aware that reservations and purchases cannot be made for fares prior to their availability start time.)
- AIRDO Special 75 is not available for flights during the period from Sunday, March 29, 2020 to Sunday, April 12, 2020.
- The number of seats available for DO Value 1 and 3 and AIRDO Special 21, 28, 45, 55, and 75 is limited for each flight. (Some fares might not be available at all for some flights.)

AIRDO Co., Ltd.

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(9:00 a.m. - 5:30 p.m. on weekdays)

### 3. Changes to Some Fares

#### (1) About AIRDO Skymate (Youth Special) and Senior 65 Special

During the period from March 29 to 31, 2020, the AIRDO Skymate (Youth Special) and Senior 65 Special discounts will be available as normal, but starting April 1, 2020, they will be replaced by the DO Youth 25 and DO Senior 65 discounts.

You can head to the airport after completing your reservation and purchase at home, and you can go directly to security inspection without stopping at the airport counter, which will make boarding go more smoothly than ever.

My AIRDO non-members and those who have not confirmed their date of birth will have to carry out the purchase procedure at the airport counter as usual.

#### (2) About DO Senior 60 and MICE Discount Fare

We will stop offering DO Senior 60 and the MICE Discount Fare for flights from March 29, 2020.

## Fare List

Fare type		Overview	Reservation deadline	Reservation changes	Airplane ticket period of validity	Seat limitations
Base fares	One way fare	Applicable to passengers age 12 and older	Same day as the flight	Yes	1 year	None
	Child fare	Applicable to children between age 3 to 11	Same day as the flight	Yes	1 year	None
	Round trip fare	Applicable for the same passenger age 12 or older taking a round trip with the same flight route within 90 days	Same day as the flight	Yes	1 year	None
	DOMIN Fare	Applicable to passengers who live in Hokkaido, have their registered domicile in Hokkaido, or who work for a company headquartered in Hokkaido	Same day as the flight	Yes	1 year	Yes
	Round Trip Fare From HOKKAIDO	Applicable to passengers who take a round trip that departs from Hokkaido and returns within 30 days	Same day as the flight	Yes	1 year	Yes
	Disability Discount Fare	Applicable to qualifying passengers and some caregivers	Same day as the flight	Yes	1 year	None
	DO Business	Applicable to corporate passengers whose employers have a contract with AIRDO Biz, our corporate online reservation system	Same day as the flight	Yes	1 year	Yes
	Welcome to HOKKAIDO Fare	Applicable to international travelers visiting Japan	1 day prior to the flight	No	Reserved flights only	Yes
	Senior 65 Special* <sup>1</sup>	Applicable for customers age 65 and older if seats are available the day of departure	Reservations not permitted	—	1 year	—
	AIRDO Skymate (Youth Special)* <sup>1</sup>	Applicable for passengers age 12 to 25 if there are seats available the day of departure	Reservations not permitted	—	1 year	—
	DO Senior 65* <sup>2</sup>	Applicable to passengers age 65 and older	Same day as the flight	No	Reserved flights only	Yes
	DO Youth 25* <sup>2</sup>	Applicable for passengers age 12 to 25	Same day as the flight	No	Reserved flights only	Yes
Specific flight discount fares	Specific Flight Children Discount Fare	If a specific flight discount fare is reserved for a passenger between the ages of 3 and 11, it will be compared with the Specific Flight Children Discount Fare, and whichever fare gives the lower price will be applied.	*3	No	Reserved flights only	Yes
	DO Value 1	Applicable when reserving and purchasing a ticket at least 1 day prior to the boarding date of the reserved flight	1 day prior to the flight	No	Reserved flights only	Yes
	DO Value 3 (Level A/B/C)	Applicable when reserving and purchasing a ticket at least 3 day prior to the boarding date of the reserved flight	3 day prior to the flight	No	Reserved flights only	Yes
	AIRDO Special 21	Applicable when reserving and purchasing a ticket at least 21 day prior to the boarding date of the reserved flight	21 day prior to the flight	No	Reserved flights only	Yes
	AIRDO Special 28	Applicable when reserving and purchasing a ticket at least 28 day prior to the boarding date of the reserved flight	28 day prior to the flight	No	Reserved flights only	Yes

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	AIRDO Special 45	Applicable when reserving and purchasing a ticket at least 45 day prior to the boarding date of the reserved flight	45 day prior to the flight	No	Reserved flights only	Yes
	AIRDO Special 55	Applicable when reserving and purchasing a ticket at least 55 day prior to the boarding date of the reserved flight	55 day prior to the flight	No	Reserved flights only	Yes
	AIRDO Special 75	Applicable when reserving and purchasing a ticket at least 75 day prior to the boarding date of the reserved flight	75 day prior to the flight	No	Reserved flights only	Yes
Award tickets		Applicable to My AIRDO members and passengers specified by My AIRDO members	1 day prior to the flight	*4	*5	Yes

\*1 Applies to flights for the period from March 29 to 31, 2020. If there are few empty seats on the flight's boarding date, then boarding procedures can begin after a final determination has been made that there will be empty seats.

\*2 Applies to flights for the period beginning April 1, 2020. My AIRDO members who have registered to confirm their date of birth can make reservations on the flight's boarding date (starting at 0:00 on the boarding date using the AIRDO website). Registration to confirm one's date of birth can be done at the airport counter on or after April 1, 2020.

\*3 Depends on reservation deadlines for specific flight discount fares (DO Value 1 and 3 and AIRDO Special 21, 28, 45, 55, and 75).

\*4 Changes must be carried out at least 1 day prior to the departure date of the flight already reserved or at least 1 day prior to departure date of the new flight you wish to reserve, whichever is earlier.

\*5 This will be the 1-year period starting the day after the reservation application is submitted or the expiration date of the points used for the ticket, whichever is sooner.